



## Quick Start Guide

**jitterbug**  
touch2

# jitterbug touch2

## Quick Start Guide Welcome to GreatCall!

The all-new Jitterbug Touch 2 – powered by Android™, simplified by GreatCall®. In just a few simple steps, this Quick Start Guide will help get you up and running – from powering on your Jitterbug Touch 2 to making your first call. Before you know it, you'll be enjoying the best cell phone experience around.

For more information on additional features of the Jitterbug Touch 2, please see your User Guide.




## Getting Started

### Turning Your Jitterbug Touch 2 On –

1. Press and hold the Power key on the top left corner of the phone until the screen turns on. You will see the Jitterbug Touch 2 lock screen.

### To Unlock the Screen –

1. Touch and hold the lock icon  and drag it up all in one motion.

### Making Your First Call –

1. From the Home tab, tap “Phone.”
2. At the dialpad, enter a number.
3. Tap the “Call” button to dial the number.




#### NOTE

After several minutes of non-use, your phone will go into “sleep” to save battery. To wake your phone, simply press the power button once.



## Get familiar with the three main keys

Get familiar with the three main keys, as you will use them to navigate your phone.

1.  **Home key** – no matter what you're doing, this will take you back to the Main screen on your phone.
2.  **Menu key** – this gives you a menu of options for every section of the phone. For example, this button will allow you to add and delete contacts while in your contacts list.
3.  **Back key** – this will take you back to the previous screen.




## The Main Screen

As soon as you unlock your phone, you will see the Main screen. From this screen you can use every function of your Jitterbug Touch 2.

The Main screen features only two tabs – “Home” and “People.” It was designed to be simple, so you can easily access the apps and people that are most important to you, without having to dig through icons and features you may never use.



If you were ever to get lost in your phone, you can always press the Home button  to return to this Main screen.

## Using The Home Tab

Your Jitterbug Touch 2 Home tab lists apps that we feel will be most useful to you.

- |                  |             |
|------------------|-------------|
| 1. Phone         | 7. Email    |
| 2. Text Messages | 8. Internet |
| 3. Camera        | 9. Maps     |
| 4. Photo Album   | 10. Clock   |
| 5. 5Star         |             |
| 6. Urgent Care   |             |

To see all the apps on your phone, tap the “All Apps” button. You can scroll to whichever app you want to use, and tap it to open it.

## Using The People Tab

The People tab was designed to give you easy access to the contacts that are most important to you. Creating a list of Favorites will make dialing friends or family a snap.

### Create a Contact –


1. From the People tab, press the menu key ≡.
2. Tap “Add New” to add a new contact to your contacts list.
3. At the new contact screen, tap “Name” to enter a first name and last name.
4. Tap “Next” at the bottom right to enter a phone number.
5. If applicable, enter additional phone numbers, email addresses and other contact details.
6. Tap “Done” in the upper left corner to save.
7. Your contact will now be saved in the “All People” list.




Tapping the “All People” button shows you all of your contacts.

## Phone

### Making Your First Call

Making phone calls is easy on your Jitterbug Touch 2. Make sure you are in an area where a signal can be received. Look for the signal strength icon  in the upper right of the screen. The more bars, the stronger the signal.

### Dialing a Number

1. Tap “Phone” on the Home tab.
2. Using the dialpad, enter the phone number.
3. Tap the “Call” button to dial the number.
4. To end the call, tap the  symbol.

### Redialing a Number

1. Tap “Phone” on the Home tab.
2. At the dialpad, tap the “All Calls” button at the top of the screen.
3. Tap the number or contact you wish to dial.





## Answering a Call

1. When receiving an incoming call, three icons appear on your screen as shown in the image to the right.
2. To answer a call, touch and hold the center phone icon ☎ and drag it toward the green phone symbol 📞 on the right side of the screen.

## Ignoring a Call


1. To ignore a call and send the caller straight to your voicemail, touch and hold the center phone icon and drag it toward the red phone symbol 📞 on the left side of the screen.




## Sending a Text Message

The Jitterbug Touch 2 was designed to send text messages easily to your friends and family who have cell phones capable of receiving them.

### Composing and Sending a Text Message to a Contact

1. Tap “Text Messages” on the Home tab.
2. Tap the new message symbol  to create a new text message.
- 3a. If sending a message to a saved contact, begin typing the name. A list of contacts will appear - tap to select a contact. The contact’s name and phone number will populate the “To” box. Tap the field labeled “Type Message” to compose your text message.
- b. If sending a message to a new person, type the 10-digit phone number into the “To” field. Tap the field labeled “Type message” to compose your text message.
4. After you finish composing your message, tap the “Send” button.

## GreatCall Button



In both the Home and People tabs, you'll see the GreatCall button  at the bottom right corner of your screen.

Tap this button to see the following options:

1. **“Usage”** – View how many minutes, text messages and data megabytes you've used and how many you have left.
2. **“Featured Apps”** – Several featured apps recommended by GreatCall.
3. **“Help”** – Help and information about your Jitterbug Touch 2.
4. **“Contact Us”** – Options to contact our GreatCall Operators or Customer Service Representatives.

## Options

We've made it easy to adjust some of the most commonly used phone settings.

1. From the Home tab, press the menu key .
2. Tap "Options."
3. You can adjust Color Theme, Lock Screen Photo, Bluetooth, Airplane Mode, Wi-fi and Sounds.
4. Simply tap the option you wish to adjust. For example, to adjust the color theme of your Home screen:
  - Tap "Color Theme"
  - Tap the box next to the color you prefer
  - Press the back button  to return

## Setting up your Google Gmail Account

To get the most out of your Jitterbug Touch 2 we strongly recommend linking your device to a Google email account. This will allow you to download apps from the Google Play Store, access your email and add contacts to your phone via your computer. If you do not already have a Google account, follow the steps below to get started:

### Creating an Account from your Computer

The easiest way to create a Gmail account is right from your computer.

1. Launch the Internet.
2. Go to [www.google.com](http://www.google.com).
3. Select “Sign-In” to see the Google login page.
4. Select “Create an account” to create a new account.
5. Follow the prompts to create a free account.

## **Linking Your Google Account to Your Jitterbug Touch 2**

1. From the home screen, tap “All Apps.” Scroll to “Gmail” and tap to select.
2. At the “Adding a Google account” screen, tap “Next.”
3. Tap “Sign in” to enter your Google username and password.
4. Once the account is created, select the desired Google applications to synchronize with the device, such as Calendar, Contacts and Messages.

## Google Play Store

After linking your Gmail account to your phone, you can access the Google Play Store and download games, movies, music and any other apps that interest you. There are over 600,000 apps to choose from!




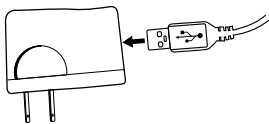
1. From the Home tab, tap the “All Apps” button.
2. Tap “Play Store.”
3. You will be brought to the Google Play Store where you can easily search and download apps.

## 1.1 Battery

Your Jitterbug Touch 2 comes with the battery pre-installed and pre-charged so you can get started right away.

### Charging the Battery

1. With the  symbol on the charger facing up and your phone's touch screen facing down, insert the small end of the charger into the micro-USB port on the phone.
2. Insert the large end of the charger cord into the port on the wall adapter.
3. Plug the adapter into a standard outlet.



The battery icon in the upper right of the screen tells you whether the device is:

- Charging (the icon is animated)
- Partially charged
- Fully charged





Coverage and service are not available everywhere. Other charges and restrictions may apply. There are no additional fees to call GreatCall's 24-hour U.S. Based Customer Service. However, for calls to an Operator in which a service is completed, minutes will be deducted from your monthly balance equal to the length of the call and any call connected by the Operator, plus an additional 5 minutes (not applicable to Simply Unlimited rate plan). Jitterbug and GreatCall are registered trademarks of GreatCall, Inc. Huawei is a registered trademark of Huawei Corporation. Copyright ©2013 GreatCall, Inc.

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